

# How to Fix 'Error 42' When 'Tansee iPhone Message Transfer for Mac' is Loading Data?

1

Please try deleting or removing all backups located here: `~/Library/Application Support/MobileSync/Backup`

2

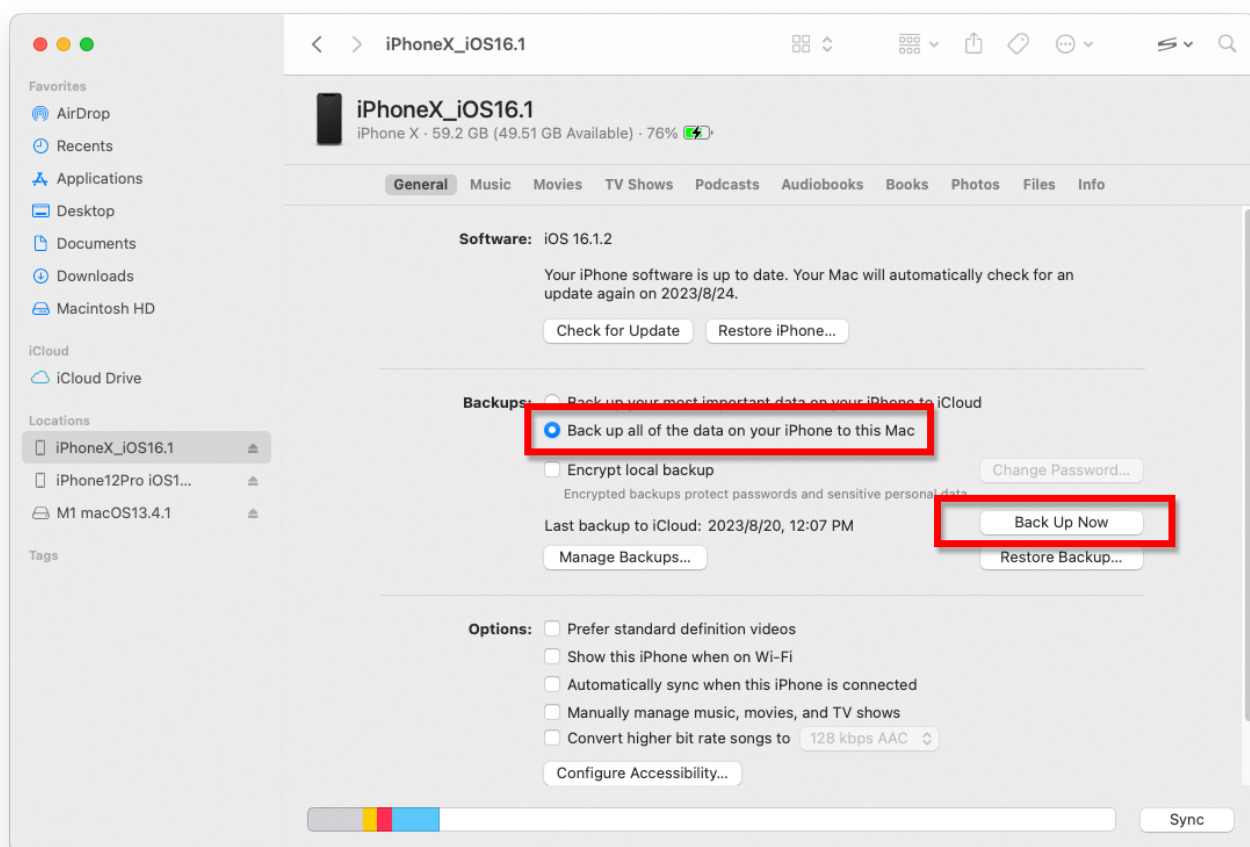
Download and install the latest version of Tansee iPhone Message Transfer for Mac from [here](#).

3

If the issue persists, attempt the following steps:

**Step1**

**Backup your iPhone using Finder on your Mac.**



**Step2**

**Run Tansee without connecting your iPhone.**

Under Tansee's 'iTunes backup' tab, click on your iPhone.

